

## **VMX Governing Committee Minutes 9-6-18**

**Present: Kim Villemaire, Jamie Dimick, Rebecca Padula, Jim Hering, Cor Trowbridge, Drew Frazier Absent: Rob Chapman**

### Agenda

1. Approve minutes of August 2, 2018 Jim - move  
to approve as presented Drew - Second  
Vote: 6-0-0

### 2. Technical Issues

- a. Stuck syndications that can't be auto-deleted: Kim said that she noticed programs that weren't deleting manually or automatically. TelVue Support explained that if you syndicate a program and someone licenses it but does not distribute it, it requires being unsyndicated before it can be deleted.
- b. Jim reports he's been having an issue with licensing content but it gets stuck in the Queue to Distribute. When this happens, Jim has to go to list of Licensed programs and manually select Transcode. There is no message that transcode has failed. The problem is remembering to check the Queue in case this has happened.

### 3. Marketing Committee Updates

Rebecca reported that the survey was sent out, but no results yet.

### 4. VAN Board Updates

Cor reported on the progress of VAN's petition to be the Statewide AMO. The petition has been written and will go for legal review prior to submission to the PUC. The petition is not specific and doesn't commit the VMX Committee to anything. The VAN board is OK going ahead with the next step, but won't commit to a costly legal battle for this.

### 5. TelVue Quarterly Call @ 3pm today- Cor and Rebecca to take

- Reporting date filter is top priority
- .csv export of data
- Captioning done on Connect now via IBM Watson - how does this work and how can Connect users use it?
- Support ticket responsiveness - no problems lately.

### 6. Other Business - none

### 7. Next meeting October 10/4 @ 1:30pm

Adjourn: 2:00 pm

Cor Trowbridge, Executive Director  
Brattleboro Community Television